



Oklahoma  
Natural Gas®  
A Division of ONE Gas

# the pipeline

October 2022



## Saving Energy Saves Money

Now is a perfect time to perform a few quick actions to help keep your home safe, warm and energy efficient before the cold weather arrives. Check out our energy tips to help you prepare for winter.

[READ TIPS >>](#)

## Offering You Assistance This Winter

Utility- and weatherization-related financial assistance programs may be available in your area to help pay your utility bill or upgrade your home to be more energy efficient.

[LEARN MORE >>](#)



[oklahomanaturalgas.com](http://oklahomanaturalgas.com)



# Why Has My Natural Gas Bill Gone Up?

Due to rising natural gas costs, customers will see higher utility bills in the coming months.

We know this comes during challenging financial times for many customers who are also dealing with higher prices at grocery stores and gas stations. To help, we've created a dedicated webpage to answer questions you may have and provide information on ways to manage your bill.

[ONGANSWERS.COM](https://www.onganswers.com) >>

## Have questions or need more help?

Get answers fast by visiting [ONGAnswers.com](https://www.onganswers.com) or call **800-664-5463**.



## Why has the cost of natural gas risen so much?



Demand for natural gas has grown at a greater rate than production causing prices to surge globally, increasing prices for everyone. Because of that and other market factors, customers will see an increase in the cost of gas used.

## Do you set the price for natural gas?

ONG doesn't set the price for natural gas or profit from the cost of gas. **We continuously work to secure the lowest prices possible for our customers.**



## What can I do to make my bill more manageable?



**Enroll in our Average Payment Plan**, which is based on a 12-month rolling average of your natural gas bill. This allows for more predictability in your bill.

## Is financial assistance available?

**Yes.** If you are experiencing financial hardship, you may qualify for assistance through several programs and community agencies.

**Visit [OklahomaNaturalGas.com/Cares](https://www.oklahomanaturalgas.com/cares)** for available resources and agency information. We can also work with you to explore payment options.



[oklahomanaturalgas.com](https://www.oklahomanaturalgas.com)