



**Oklahoma
Natural Gas.**
A Division of ONE Gas

the pipeline

April 2024



Unleash Your Inner Dig Hero This Safe Digging Month!

April is Safe Digging Month, so it's time to celebrate our Safe Digging Heroes! These heroes represent our customers and partners who make sure to contact 811 before they start any digging projects, no matter how big or small. It's not only safe; it's the law.

Join our Safe Digging Heroes and be entered to win a free tree by taking the Safe Digging Pledge at beadigherooklahoma.com



Take the Pledge!
Scan the QR Code



Pipeline Purpose and Reliability: How You Receive Safe, Dependable Energy

Natural gas pipelines provide a safe way to move natural gas from one location to another. In the United States, a vast network of pipelines delivers the many benefits of natural gas to millions of consumers nationwide. Natural gas is a valuable resource for our country's energy demands. Oklahoma Natural Gas is the largest natural gas distribution utility in Oklahoma, serving more than 919,000 customers in 391 communities across the state.

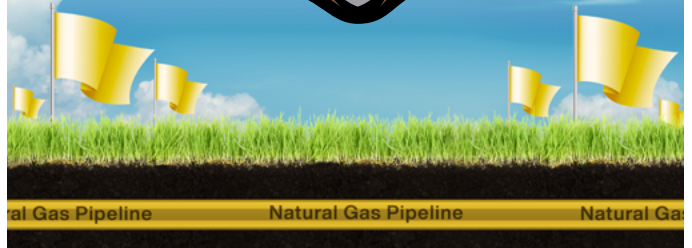
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Contact 811 Before You Dig

Spring is here, and you might be eager to get outside and start some outdoor projects like planting a tree or tilling soil for a new garden. But before you pick up that shovel, there's an important step you need to take to be a true Dig Hero: **contact 811 or visit OKIE811.org.**

To prevent injury, damage and service outages, it's important that all underground facilities be marked before any digging project begins. Submitting a ticket by phone or online will alert owners of registered pipelines, telecommunication cables, underground power lines, etc., to mark their buried facilities. **There's no charge to you for this service.**

Always remember to **contact 811** at least 48 hours, excluding the date of notification, weekends and holidays, before you plan to dig to allow utility line locations to be marked.



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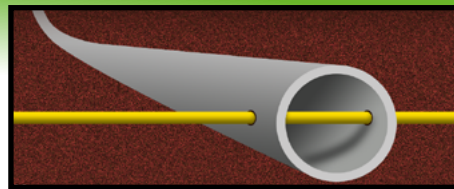
oklahomanaturalgas.com

Sewer Backup? Check for Cross Bores First!



A cross bore occurs when a utility line is unintentionally drilled into or through another utility company's line. For example, if a natural gas line was installed through a sewer line, this can create sewer backup in the home. If you have a sewer line clog, it's important to check for a cross bore before you try to clear it!

Tools used to clear clogged sewer lines could damage the natural gas line, allowing natural gas to escape, which can migrate into your home or surrounding buildings and home. Under certain circumstances, the



Example of a Cross-bore [^](#)

natural gas could ignite and lead to injury or death.

Before using a tool to clear the clogged sewer line, use a camera to check for a cross bore. If you discover a cross bore or do not have a camera, call us at **800-458-4251**.

» Learn more at oklahomanaturalgas.com/crossbore



**Remember,
contact 811
before digging.
Save the day,
dig safe!**



Feel-Good Energy: Optional Renewable Natural Gas Program Now Available



Want to be part of a sustainable future? You can participate in a new renewable natural gas (RNG) program that allows you to purchase RNG for an extra cost starting at around \$3 a month

RNG is created by capturing methane from organic materials like food and animal waste and is delivered to customers using existing pipelines. Once processed, RNG is chemically identical to traditional natural gas and can be used in any way traditional natural gas is used, including cooking and heating.

RNG provides benefits for the environment and everyday users of natural gas. The voluntary program gives our customers a choice at an affordable price.

For more information and to opt in, visit oklahomanaturalgas.com/rng



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