



Oklahoma Natural Gas®

A Division of ONE Gas

# the pipeline

August 2022



## Digging into Summer?

You bought the tree, you got your shovel... time to start planting, right? Not so fast! **First, you have to call 811.**

Calling 811 at least 48 hours excluding day of notification, weekends and holiday before the start of a digging project is required and alerts owners of registered pipelines, telecommunication cables and power lines to mark their underground facilities – at no charge to you.

**Know what's below. Call 811 before you dig. Remember, safe digging for any project always begins with a free call to 811.**

Learn more and take the safe digging pledge at:

[BeADigHeroOklahoma.com](http://BeADigHeroOklahoma.com) >>

## Magazine Names ONE Gas “Best of the Best” in Energy for 2022

Every year, Oklahoma Magazine highlights companies that are making a difference across our state. This year, ONE Gas, the parent company of Oklahoma Natural Gas, was highlighted as one of the “Best of the Best” energy companies.



[VIEW JULY EDITION >>](#)



## You Can Help Keep Our Pipelines Safe and Secure

Since natural gas plays such an important role in our everyday lives, maintaining our system reliability is a high priority. At Oklahoma Natural Gas, we work hard to keep our customers safe and provide reliable service. Part of that means keeping our pipelines and facilities secure from outside harm. Did you know that you can play a part in that effort, too?

**If you ever observe something unusual or out of the ordinary near one of our facilities, call our emergency line at 800-458-4251 to report the incident.** If you feel there is an immediate threat or emergency, you should always call 911. Be sure to describe the location, when it occurred, what happened and how many people were involved, along with detailed descriptions of any people or vehicles.

**Unusual activity near our pipeline facilities may include:**

- >> People acting suspiciously or loitering;
- >> A suspicious or unmarked vehicle parked nearby;
- >> Any suspicious packages left nearby;
- >> People recording or monitoring activities;
- >> People showing unusual interest; and
- >> People taking photos or notes.

*Thank you for helping keep our pipeline system safe!*



[OklahomaNaturalGas.com](http://OklahomaNaturalGas.com)

# Call Before You Clear! Cross Bore Awareness

Sewer backups can result from a variety of issues. If you have a sewer line clog, check for a cross bore before you try to clear it!

A cross bore occurs when a utility line is unintentionally drilled into or through another utility company's line. If a gas line was installed through a sewer line, this can create a sewer backup in the home.

Line clearing tools could damage the gas line, allowing gas to escape, which can migrate into buildings or homes. Under certain circumstances, the gas could ignite and lead to injury or death.

Before anyone uses a tool to clear the clogged sewer line, use a camera to check for a cross bore. If you do not have a camera, or if you discover a cross bore, call us at **800-458-4251**.

[READ MORE >>](#)



## Energy Efficiency in Your Community

**Aug. 20 | Oklahoma City**

Oklahoma Natural Gas' Energy Efficiency team is participating in the Asian Night Market Festival on Aug. 20 in Oklahoma City. Stop by our booth and find out how you can save money by purchasing and installing natural gas appliances in your home. Information about our rebates and up to \$850 savings on gas appliances will be available at the event – as well as giveaways.

[LEARN MORE >>](#)

## A Sustainable Vision Forward



Our parent company, ONE Gas, recently released the [2022 Environmental, Social and Governance \(ESG\) Report](#), which highlights our commitment to safe operations, responsible environmental stewardship, and support of our employees and the communities we serve.

We encourage you to check out the report and learn more about our vision for a better tomorrow by visiting:

[esg.onegas.com >>](https://esg.onegas.com)



[OklahomaNaturalGas.com](https://OklahomaNaturalGas.com)